Role: Data Scientist (NLP)
Location: Manchester UK (Hybrid)
Function: NLP

Play a pivotal role in pioneering how the world communicates through building state-of-the-art Machine learning models through our in-house LLM fine tunings**.** You could be instrumental in helping Connex One become one of the first Unicorns based in Manchester. Our Data science team is structured to empower you, allowing undivided focus on cutting-edge research and machine learning model development in one of the most exciting aspects of data science.

The role

Join a collaborative team pushing the boundaries of Conversational AI. Dive into an endless flow of challenging projects, navigating large and messy datasets.
Your focus is purely on model development and research. We encourage research publications and will provide the necessary tools for you to become a thought leader in the NLP/LLM community.

About us

We are a multi-award-winning Omnichannel SaaS organisation on a mission to boost productivity, improve customer service, and increase efficiency across various industries. Based in Manchester, UK, our influence spans 5 continents, with offices in Barcelona, Miami, Melbourne, and South Africa, and we're not done yet- we're still growing steadily and consistently.

Why join us?

- Implement emotion detection with real-time feedback
- Work on cutting Speech Synthesis models.
- Enhance the accuracy of question-answering systems
- Advance technologies for our chatbots
- Develop real-time understanding and adaptation of conversations for improved client outcomes
- Refine call summarisation capabilities
- Innovate automatic email generation models
- Freedom to use the latest tools and technologies in the NLP/LLM space
- Proven history of rapid career growth opportunities.

If you're excited about working with the latest NLP technologies, apply above or connect with our Talent Acquisition Specialist, Lewis Bickerton – lewis.bickerton@connexone.co.uk